

MCRC Family Lending Library

Frequently Asked Questions (FAQ)

What to expect when visiting the first time at the Family Lending Library?

A lending library staff will provide a tour of the resources, equipment, and answer any of your questions.

Do I need an appointment to visit the Resource Library?

You are welcome to drop in during the Family Lending Library operational hours. Check our hours here <https://mcrclibrary.org/family-lending-library/>

Can I bring a guest with me on my membership?

Members may bring a guest to visit the Family Lending Library. Only members have access to borrow Lending Library resources.

Can I bring my child with me?

During FLL hours children are welcome to explore the library under the supervision of a caregiver.

How do I return my lending library resources?

Drop off your Lending Library resources at the Family Lending Library location front desk on the second floor.

What happens if my resources are late?

Items returned past their due date will be charged \$1 per operating day per resource.

What if I return my Resource bin with broken/Missing pieces?

FLL Members are responsible for replacement or repair of the equipment/resource they have signed out. A parts list is available in each resource bin for your reference. If items are missing or broken, please inform the Resource Library staff when returning the items. The member will then be given one month to find the missing items or replace the broken pieces. Replacement charges may apply.

How many resources can I borrow?

FLL members can borrow up to 10 items at a time for a 3-week lending period. Please contact our team FamilyLendingLibrary@mcrc.on.ca or 905 876-1244 x 0 for more information.

Can I renew items?

Items may be extended for one additional loaning period of 3 weeks. Renewals are accepted by phone at 905 876-1244 x 0, email at FamilyLendingLibrary@mcrc.on.ca or in person.

What Resources are available?

The FLL provides a wide selection of resources and has a variety of equipment available for use on site. Please visit <https://thrc.ca/resources-equipment/> to see what we offer.

What's available to purchase onsite?

Items to purchase are continually being developed. Stop by to see what is available. You may bring in your own materials for your project or purchase onsite items such as construction paper, Bristol board, felt, velcro, foam, coil binding, etc. Please contact staff for availability and cost.