

March 18, 2020

Dear MCRC Families,

We have received clear messaging from Canada's leaders that now is an important time to stay home and to do what we can to stop the spread of COVID-19.

We are writing today to reach out and let you know that just because the doors to our buildings are closed, does not mean our community is cut off from our services. We understand that social distancing can be difficult for children and families and will do our best to continue to foster a sense of community in the coming weeks. Our EarlyON and Family Fun program staff will be sharing activities and ideas for families to have fun and stay engaged together, while we have to be apart. Join our group on Facebook to follow along: <https://www.facebook.com/groups/MCRCEarlyONandFamilyFun>

The staff from your child's program will be reaching out to you. We are invested in your family's well-being and want our community to be reminded that we are strongest when we work together. We will be checking in with you and hope to offer resources and activities to keep you and your family engaged in your time away from us.

Although provincial or Regional funding has not been made available to us at this time, we are using our emergency reserves to be able to offer fee reimbursement for our current closure dates. We hope that refunding of your child care fees for the next few weeks will offer some relief to your family. Our finance team is working hard to process your reimbursement as soon as possible and we appreciate your patience.

We are also invested in the well-being of our staff. In the coming weeks, MCRC staff will continue to receive pay for their regularly scheduled hours. Staff will be working off site to learn, plan and grow our skills and strategies to ensure that we can continue provide our community with effective programs and services.

We hope that you and your family have what you need to stay home and stay well. You will hear from us soon.

Sincerely,

Rebecca Barrows-Vrankulj

Executive Director

Milton Community Resource Centre

